

CONTENT/io by Distributor Data Solutions (DDS) Installation Guide & User Guide

The present document will guide you through the installation and use of the CONTENT/io by Distributor Data Solutions (DDS) app.

Installation

The CONTENT/io app installation is a one-click install and should require no further configuration aside from the disclaimer below.

DISCLAIMER

This app was created to function as a connector between Distributor Data Solutions (DDS) product data and ecommerce platforms. It's meant for existing customers of DDS, and is not enabled by default. If you are an existing DDS customer and would like to use this app to sync product data into your ecommerce platform, or would like to become a DDS customer, please contact DDS to enable this functionality.

User Guide

Below we'll discuss the main features of CONTENT/io.

Processes

The processes page is the main feature of CONTENT/io, where you can manually sync your product data, see previous products syncs and their respective logs.

When Syncing Product Data, you'll be able to accompany the progress of the currently syncing process.

The screenshot shows a progress bar for a sync process. On the left, it says "Parent Process Sync 27". In the middle, it says "Sync Process: 0 / 118". On the right, it says "Sync Time: 08/08/2024, 21:57:38". There are two red curved arrows: one from "Synced Quantity" pointing to "Sync Process: 0 / 118", and another from "Total Quantity" pointing to "Sync Process: 0 / 118".

You can click on any process to see more details. It'll show you a list of all products that have been synced in this process.

[Back To All Processes](#)

Parent Process Sync: 25	Sync Status: 3 / 4
Product ID: 480921	Sync Time: 21/07/2024, 17:36:22
Product ID: 480923	Sync Time: 21/07/2024, 17:36:27
Product ID: 480924	Sync Time: 21/07/2024, 17:36:33

Also, clicking on any one of the products, you'll be able to see that product's full sync log, and if the sync failed, help you determine why.

Widget

The Widget page is where you can manually resync the widgets you'll be using to display this data. This guarantees that that every single section is available in your theme configs to hide or show exactly the product data you need.

Setting up Widgets on Bigcommerce

To use the Bigcommerce Widgets in the theme, we recommend creating a global region in the product page. This will make it so that the widget will appear on every product's PDP and display that product's data correctly.

To create a new global region:

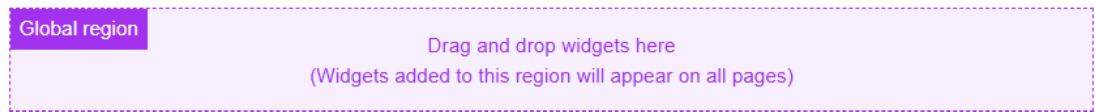
1. In your dashboard, access "Storefront > Themes"
2. On your "Current Theme", click "Advanced" and "Make a Copy". This will be used to revert the changes if anything goes wrong.
3. On your "Current Theme", click "Advanced" and "Edit Theme Files". This will open up a new tab with the theme code.
4. From here, you can place the global region code anywhere you'd like on the product page. Our recommendation is below the product tabs.
 - a. On the left sidebar, go to "templates > components > products > tabs.html".
 - b. At the end of the file, add the following code snippet:

```
{{{region name="product_dds_region--global"}}}
```

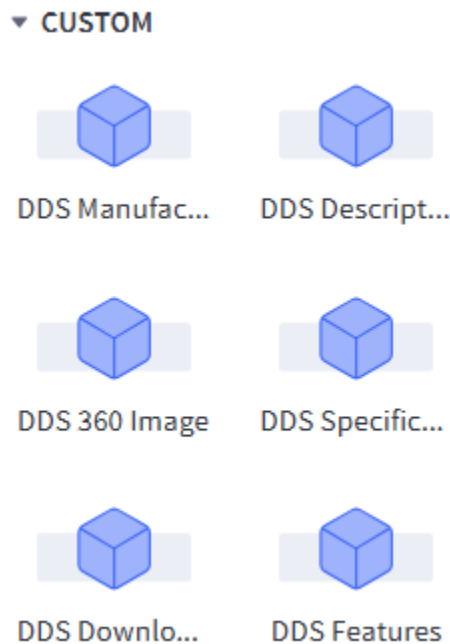
- c. Observation: the above code snippet can be placed anywhere on the product page and should work properly. Depending on the theme you're using, you'll need extra css classes and wrapper html elements to style it accordingly.

Now you should have a new global region available on your product page. To use the Widget:

1. Go back to "Storefront > Themes".
2. On the "Current Theme", click on "Customize". This will open the Bigcommerce Page Builder.
3. Go to any product page, since it's a global region, what you add there will be added to all products.
 - a. An easy way to get to a product page is to click on "Preview" at the top of the screen, navigate to a product page on your site, then click on "Design" at the top of the screen.
 - b. This is how the Global Region will appear on the product page inside the Page Builder:



4. On the left sidebar, if you scroll down, you'll see all of the custom widgets created by the app.



5. You can drag and drop any one of these widgets (or multiple of them) to the global region, and organize them as you see fit.

6. If you click on a widget that has been placed, on the left sidebar you'll see configuration options, where you can hide specific information groups, so that if that product has that group, and you don't want to show it, it will not be displayed.
 - a. **IMPORTANT:** these configurations are global to this widget since it's in a global region.
7. After adding and configuring all the widgets according to your liking, you can click "Save" and "Publish" on the top right corner, and the changes will be live.
 - a. The changes can take some time to reflect on your live site due to caching. Make sure to do a hard refresh or access the site on a private tab if that is the case.