CONTENT/io by Distributor Data Solutions (DDS) Installation Guide & User Guide

The present document will guide you through the installation and use of the CONTENT/io by Distributor Data Solutions (DDS) app.

Installation

The CONTENT/io app installation is a one-click install and should require no further configuration aside from the disclaimer below.

DISCLAIMER

This app was created to function as a connector between Distributor Data Solutions (DDS) product data and ecommerce platforms. It's meant for existing customers of DDS, and is not enabled by default. If you are an existing DDS customer and would like to use this app to sync product data into your ecommerce platform, or would like to become a DDS customer, please contact DDS to enable this functionality.

User Guide

Below we'll discuss the main features of CONTENT/io.

Processes

The processes page is the main feature of CONTENT/io, where you can manually sync your product data, see previous products syncs and their respective logs.

When Syncing Product Data, you'll be able to accompany the progress of the currently syncing process.

You can click on any process to see more details. It'll show you a list of all products that have been synced in this process.

Parent Process Sync: 25   Sync Status: 3 / 4

Product ID: 480921   Sync Time: 21/07/2024, 17:36:22

Product ID: 480923   Sync Time: 21/07/2024, 17:36:27

Product ID: 480924   Sync Time: 21/07/2024, 17:36:33

Also, clicking on any one of the products, you'll be able to see that product's full sync log, and if the sync failed, help you determine why.

Widget

The Widget page is where you can manually resync the widgets you'll be using to display this data. This guarantees that that every single section is available in your theme configs to hide or show exactly the product data you need.